



EU PROGRES in Novi Pazar

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BASIC INFO ABOUT MUNICIPALITY

- Population: **109,327 people ***
- Geographic area: **742 km²**
- Average salary: **34,652 RSD**
- Unemployed: **20,077 people**
- Municipal Budget: **2,136,469,000 RSD**

*Data as per the 2011 census



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Interesting facts about Novi Pazar

Archaeological findings indicate that the area has been inhabited since the Stone Age, while some historians claim that in the XVII century, Novi Pazar was bigger and more beautiful than London and Paris. This City of diversity is opulent with historical monuments of Islamic and Christian culture, archaeological sites, and natural resources with abundance of thermal mineral wellheads.

Novi Pazar is often considered as the "Youngest City in Europe" because 49% of population is younger than 35 years.

EU PROGRES IN NOVI PAZAR



34 Projects

Number of projects approved



3 Inter-municipal projects

Number of projects approved



1,588,379 Euros

Total value of approved projects



"Several projects, very important to the citizens, had been funded through EU PROGRES, which proves intentions of the City of Novi Pazar to become European city, with all European standards and norms".

Dr Meho Mahmutović
 Mayor of Novi Pazar



Programme funded by EU

Schweizerische Eidgenossenschaft
 Confédération suisse
 Confederazione Svizzera
 Confederaziun svizra
 Swiss Agency for Development
 and Cooperation SDC



Implementing partner



European Partnership with Municipalities Programme

Warm School for Better Education








The heating plant in Novi Pazar Gymnasium was successfully renovated with the financial support from the European Union and the Government of Switzerland through EU PROGRES worth 91,472 Euros.





Due to malfunctioning of the old heating system, many classes were shortened by 15-20% or completely interrupted in the winter, as the classrooms remained cold. The works included replacement of three boilers of 278kW with the two new ones of 550kW. The old system could not provide the temperature of more than 15 degrees Celsius; the new one easily reaches 24. The heating was provided for the whole school and the gym, as well as for the nearby Elementary School "25. maj". More than 1,900 students and teachers from these two schools enjoy the benefit of having the new heating system.

At the end of the winter, there were savings of approximately 50,000 Euros for the heating oil costs. The City Council adopted a permanent executive decision to grant control over excess funds saved to Gimnazija Board. More importantly, the project contributed to regular education, as the classes didn't have to be shortened.

LIST OF EU PROGRES PROJECTS IN NOVI PAZAR

Good Governance	Municipal Co-funding	EU PROGRES funds	Status
Construction of the Wall in Desanka Maksimović Elementary School The construction of the wall around the playground of the elementary school increased safety of 1,000 pupils, created more space for rehabilitation of at least 20 pupils with disabilities and increased their attendance at classes. It is envisaged that the children with disabilities will increase their school performance by 5% in three years after the project end.	1,522 Euros	8,317 Euros	 Completed
Club for Elderly – Following the adaptation and equipping of the premises of the Fifth local community office, a club for elderly was opened. At least 80 senior citizens regularly participated in a variety of activities (social gatherings, social games, medical check-ups, etc.).	6,668 Euros	9,333 Euros	 Completed
Socialisation of Roma Children Catch-up classes in maths and Serbian language were organised for 20 Roma children in primary school. In addition, leisure activities and creative and research workshops contributed to increase of performance. Five children continued higher education.	-	8,282 Euros	 Completed
Youth Office Around 60 pupils from rural areas attended 90 workshops and gained knowledge and skills to address different social issues, including: peer violence, adolescence, drug abuse, HIV/AIDS, but also to work in teams and to write and implement projects. As a result of the trainings, the number of activism campaigns in 2012 tripled compared to 2011.	2,664 Euros	9,495 Euros	 Completed
Servicing Orthopaedic Aids The opening and equipping of the Centre for servicing and repairing orthopaedic aids within the premises of Paraplegic Association provides free of charge service to around 90 beneficiaries. Two people with disabilities got temporary employment within the Centre.	1,220 Euros	4,711 Euros	 Completed

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<p>Revival of the Sport and Tourist Destination 'Borići' The old, 1,500 m long trim-path, was reconstructed, 15 pieces of outdoor fitness equipment were installed and firebreak road within the forest was built, giving the citizens of Novi Pazar a place for recreation and sports exercise in the nature. The number of people who use the trim path every day increased five times - from 20 to 100.</p>	884 Euros	9,257 Euros	 Completed
<p>Inclusion of Citizens in Local Community Decision Making Processes The adaptation and equipment of five Local Community Offices allowed organization of workshops on human rights, community participation and local decision making. Nine public hearings on budget were organized, four TV shows about the work of the community offices were broadcast, and there were six meetings between the City officials and communities. In large number of cases, the work of the local offices is practically initiated from the scratch.</p>	1,508 Euros	9,090 Euros	 Completed
<p>Construction of playground on Golija The cleaning of a site at Biodiversity Park Nature Golija and installation of a "classroom in nature" contributed to raising awareness among pupils on the importance of environmental protection. Environment workshops were started in five elementary schools and all use the "classroom in nature".</p>	-	5,987 Euros	 Completed
<p>Procurement of Water finder Water was found in 40 out of 50 locations, tested with the new water finder seismograph, purchased for the Inter-municipal Union of Agricultural Associations of Novi Pazar, Tutin and Sjenica. Ten households dug wells, while the Municipality of Sjenica is preparing a plan for the construction of water supply in Žabren, for 25 households, based on the three new water sources identified. It is expected that agricultural production in the three local self governments will increase by 2% in the following three years.</p>	758 Euros	6,889 Euros	 Completed
<p>Integration of Blaževo Roma The key result of this project was preparation of the Local Action Plan for Improvement of Roma Position in Novi Pazar. The project also contributed to awareness of the problems the Blaževo Roma community face.</p>	546 Euros	7,305 Euros	 Completed
<p>Citizens' Advisory Service Over two years, free legal support was provided to 700 vulnerable people, to obtain personal documents, complete forms and applications, and access social, welfare and education services.</p>	-	27,725 Euros	 Completed
<p>Gender Equality Novi Pazar officials took part in trainings aimed at capacity building of municipal administration to promote women's rights, gender equality, and greater participation of women in the decision making processes. As a result, Novi Pazar Assembly adopted the European Charter for Equality of Men and Women in Local Life and the Local Action Plan for promoting women's rights and gender equality.</p>	-	2,206 Euros	 Completed
<p>Supporting Women Entrepreneurship with Start-up Grants The entrepreneur from Novi Pazar received necessary equipment to start company for the provision of bookkeeping services and the production and distribution of promotional materials.</p>	-	3,800 Euros	 Completed
<p>Setting up and equipping of the Commissioner for Protection of Equality office in Novi Pazar The office was adopted for the use of the CPE and equipped with furniture and IT.</p>	-	7,743 Euros	 Completed




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Municipal Management and Development Planning	Municipal Co-funding	EU PROGRES funds	Status
<p>Citizens' Assistance Centre (CAC) outreach to local communities The project equipped ten local offices with computer equipment, printers, scanners, electronic boards and network antivirus. As a result, there is improved quality of services to citizens, better functioning of the Service Centre. Indirectly the project benefited all citizens of Novi Pazar, as it relieved the CAC in the City centre.</p>	-	9,550 Euros	 Completed
<p>Formation of the City Administration Counters in Local Communities The opening the counters in 16 local offices ensures efficient service delivery, faster issuing of documents, and unburdening of the Citizens' Assistance Centre in the City which receives around 110,000 requests annually.</p>	-	26,461 Euros	 Completed
<p>Detailed Regulation Plan of Stara čaršija The plan covers an area of approximately 8.7 hectares, which includes monuments that are on the list of protected cultural heritage, such as the City Hamam (Turkish Bath), the Altun Alem Mosque, the Arab Mosque. The plan provided grounds for issuing construction licences.</p>	-	10,012 Euros	 Completed
<p>Geodetic Survey Equipment for the Urban Planning Department As the result of the project the costs of geodetic services have reduced while the coverage of the territory of Novi Pazar with planning documents has increased. The City had between 10,000 and 30,000 EUR annual costs for outsourcing geodetic survey services to contractors, which can now be diverted into the creation of urban and planning projects.</p>	-	46,861 Euros	 Completed
<p>Quality Management and Environmental Management Systems The Quality Management System (QMS) and Environmental Management System (EMS) brought faster, more efficient and better municipal services; responsibilities and accountability of local government are clearly defined and the new process should reduce administration costs.</p>	-	7,793 Euros	 Completed
<p>Establishment of the One Stop Shop The One Stop Shop creates a single point of contact in the City, where the investors can obtain necessary information about possibilities and rules of construction as well as get documents needed to establish new businesses.</p>	-	39,288 Euros	 Completed
<p>Construction of water system in Blaževo Roma Settlement After development of the main design, the project supported the construction of the water supply system to Blaževo settlement, with some 50 households of domicile Roma and internally displaced persons from Kosovo.</p>	-	178,486 Euros	 Completed
<p>Purchase of the water tank truck The main purpose of this truck, used by the Public Utility Company "Čistoća", is to fill the potable water reservoir in the Blaževo settlement. The water tank truck should also be used to supply other parts of the city with water and for cleaning the streets.</p>	-	97,600 Euros	 Completed
<p>Preparation of the Foreign Direct Investment Plan The Foreign Direct Investment plans offer a set of tools that promote the municipality as a desirable and attractive location for investment. Development of FDI Plans contributes to creation of municipal/city images that is tailored to the needs and demands of investors. The Plan also promotes comparative advantages of a local government in terms of investment and promote services that create business friendly environment.</p>	-	16,680 Euros	 Completed

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Infrastructure	Municipal Co-funding	EU PROGRES funds	Status
<p>Heating in "Gimnazija" High School The installation of the new heating system improved the conditions for basic educational needs for around 1,300 students. There were no shortenings of classes in 2013, which was a common occurrence in the previous years, while the temperature in the classrooms reaches 24 degrees Celsius, compared to previous 15 degrees. Only in the first year, the High School saved around five million Dinars in the heating season. The adjacent elementary school is also connected to the system, covering over 1,200 additional pupils.</p>	9,155 Euros	91,472 Euros	 Completed
<p>Technical Documentation for Diagnostic Centre, Social Housing, Kindergarten and School in Eroziya Availability of technical documentation allows construction of the social services in Eroziya lots, and contributes to alleviation of potential issues arising with the growth of population in the City – such as the lack of residential areas and services.</p>	-	92,000 Euros	 Completed
<p>Installation of heating in the Sports Hall Pendik The project provided conditions for continuous operation and staging of numerous sporting competitions and events.</p>	8,957 Euros	58,500 Euros	 Completed
<p>The Regional Centre for People with Disabilities The project installed heating and improved sanitary conditions in the Centre, which provides welfare service, support and care for 60 direct beneficiaries.</p>	-	31,307 Euros	 Completed
<p>Support to the Regional Centre for Mentally Challenged Persons in Novi Pazar The Regional Centre for People with Disabilities is equipped with rehabilitation and kitchen utilities, new minibus was procured and the yard arranged.</p>	-	52,033 Euros	 Completed
<p>Vehicle for the sewage system The vehicle for the sewage system should reduce the spillage of rainwater and sewage, which in turn leads to healthier environment and better living conditions for almost 200,000 inhabitants of Novi Pazar, Tutin and Sjenica.</p>	-	117,000 Euros	 Completed
<p>Enhancing vocational education for textile, clothing and footwear industry in Novi Pazar, Tutin, Raška and Sjenica Two premises in the High School for Design of Textile and Leather in Novi Pazar were renovated and equipped with 24 new machines. The additional classes within the extended school activities prepared, in order to support development of workers within textile, clothing and footwear industry in Novi Pazar, Tutin, Raška and Sjenica.</p>	-	67,343 Euros	 Completed
Branding of Areas	Municipal Co-funding	EU PROGRES funds	Status
<p>Branding of Novi Pazar Under the slogan "Fall in Love with Novi Pazar," the project aimed to improve the perceptions about Novi Pazar across Serbia, to reduce the prejudice, pointing to the City's rich culture and culinary heritage.</p>	5,500 Euros	30,000 Euros	 Completed
<p>Branding of the Pešter products Market analysis prepared for all agricultural products from Pešter.</p>	-	12,975 Euros	 Completed
<p>Promotion of European Values in the South West Serbia Seven radio shows broadcasted on Radio Sto Plus about EU funds supporting development of the South Serbia.</p>	-	5,668 Euros	 Completed
<p>Promotion of Gender Equality in the South West Serbia Thirteen media reports on gender equality prepared and published in national daily newspaper "Danas" (Danas Sandžak sub-edition).</p>	-	5,435 Euros	 Completed
Total for all projects	39,379 Euros	1,112,604 Euros	

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Inter-municipal projects	Municipal Co-funding	EU PROGRES funds	Status
<p>Strategic Positioning of Pešter Agro Cluster Operational grant provided in order to establish Pešter agro cluster, which should contribute to the increase the competitiveness of local dairy products from Pešter.</p>	-	17,000 Euros	 Completed
<p>Regional Centre for Development of Agriculture This regional project covers Novi Pazar, Tutin and Sjenica. The Centre with the chemical and microbiological laboratory, warehouse for agriculture machinery and premises for educational services, is based in Sjenica and will employ 35 people. It should support over 200 agricultural households to increase production and profit.</p>	-	255,690 Euros	 Completed
<p>Flood protection measures in the Raška River Watercourse Following the preparation of the technical documentation for anti erosion and flood protection measures for the River Raška and its tributaries, the construction works should contribute to the regulation of the watercourse. The material damage costs caused by these floods only in Novi Pazar amounted to million Euros in 2013.</p>	-	421,249 Euros	 Completed
Total for all inter-municipal projects	-	693,939 Euros	